

Francis Guchie Kirago

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What makes me that right candidate

I believe I am an outstanding candidate because of the following reasons

- I have over 19 years' experience in the micro-finance industry and still counting
- I have over 16 years' experience in the IT industry and still counting
- I have over 7 years' experience in the Civil Works industry and still counting (**general civil works (construction) excluding road construction**)
- I am a self-driven individual who has worked in different disciplines and still emerged successful
- Challenging situations do not alter my performance (I adjust quickly and perform better)
- I have experience working in the most tasking environments all over Africa where real time demands require real time support and solutions
- I am a result-oriented manager of tasks
- In every working environment I set foot, I plan and make it a point to be an asset and never a liability

Summary of key strengths and competencies

- Team builder and player with demonstrated participatory strong leadership skills yet result oriented: Demonstrated strong MIS, understanding of the job at Pride Microfinance, then at Success Microfinance. I am a candidate who can quantify the value of their experience, that is, demonstrate the return on investments through leveraging technology.
- Proficient MIS Administrative skills: Worked accurately on detailed tasks with a lot of judgment, and innovation.
- Well-built initiative and innovations skills: 'Believes that there is always a better way of doing things. I am able to find solutions to MIS related challenges and I am instrumental in suggesting better ways of getting things done.
- Ethics and integrity are my core strong values and I always think positively in all situations

Educational and Professional Qualifications

- 2005 –: Makerere University, Kampala-Uganda: Faculty of IT: Master of Science in Data Communication and Software Engineering (Msc DCSE)
- 1997 – 2000: Makerere University, Kampala-Uganda: Institute of Statistics and Applied Economics:

Bachelor of Science in Quantitative Economics Degree (Bsc QE). Second Class with Honors Upper Division.

- 1994 – 1997 (U.A.C.E): Advanced Level Certificate of Education - Ntare School, Mbarara.
 - 1989 – 1993 (U.C.E): Ordinary Level Certificate of Education -City High School
 - 20th – 22nd December 2006: Customer care- conducted by DEMIS and SMS, and funded by EU and GOU-SUFFICE PROGRAMME
 - 6th June 2004: Customer care - conducted by Achievement Motivation Group
- 15th January – 16th February 2001 Nairobi, Kenya: Credit officers' induction training.

Computer Skills

- Integration of Core Banking Application with RFIDs and PCI Standard Systems
- Database Administration, maintenance, development, training and support
- **A Developer and User of MifosX (<https://mifos.org/>). Contributor and supporter of the MifosX GSOC 2020 interns' team (<https://mifos.org/blog/gsoc-2020/>).**
- **Database design and programming in MySQL interfaced with single page applications designed using a combination of languages namely: HTML, AngularJs, Java, JavaScript and Android served through servlets like tomcat, Laravel and seated on frameworks like bootstrap and Spring boot**
- **Database design and programming in MsSQL and interfaced from VB.Net and C#.Net**
- Experience in Windows Operating Systems installations like Windows XP, 7, 8 and 10, Windows Server 2003-2012 and common windows-based applications
- Fundamental use and troubleshooting knowledge of Linux (Ubuntu & CentOS) Virtualization, servers and client Operating systems
- Cloud server knowledge (AWS3, Google cloud consoles and other VPSs providers)
- Websites and Domain registrations (WordPress, Bootstrap, HTML)
- Secured Computer Network installations and configurations
- Seasoned knowledge of ALL MS-office Tools
- ERPs (like Odoo), SPAs (like MifosX)
- Working knowledge of three major database engines MsSQL, PostgreSQL and MySQL
- Working knowledge of popular MFI/MDI Core Banking Applications and ab active programmer in the open source core banking applications

Automated Payment System Skills

Automated Teller Machine Consultant

Responsibility

Help ATM owners and operators achieve regulatory compliance and a better overall experience for their customers through a comprehensive ATM inspection and cleaning program.

The above is very important because regulators want to see evidence that banks are proactively checking their ATMs to ensure they are meeting the required standards for accessibility and customer notifications. In addition, customers want to utilize ATMs that are clean, safe and in good condition.

Skills <ul style="list-style-type: none"> • Understanding of electronics, computer and automation technologies. • Use of approved software diagnostic tools to isolate and determine cause of ATM hardware failure, error messages and unresponsiveness. • Knowledge in Programming, Windows, Internet Applications. • Excellent ability to apply general rules to specific problems to produce answers that are logical and sensible. • Deep ability to choose the right mathematical and technical methods or formulas to solve a problem. • Proficiency at writing computer programs for various purposes. • Excellent communication skills (both written and spoken). 	
Short Contracts Undertaken	
<ul style="list-style-type: none"> • Supportive role (testing and system audit) for Advance Smart’s Core Banking Applications (https://www.advance.co.ug/) during intergration with Interswitch(ug) https://www.interswitchgroup.com/ug • Supporting actb Savings & Loans in vetting and selection of PCI / Payment Systems Service Providers • Assessment of PCI and Non-PCI Card Services Providers for Innovation SL • Research and Development Supportive role for POS Systems for Loan Performer (https://www.loanperformer.com/) 	
Contractual and Employment Experience	
10th December 2019 to-date actb Savings & Loans Limited http://savingsandloans.sl/	Consulting as the ICT Support Consultant in the following Areas <ul style="list-style-type: none"> ▪ Supervising all CBA system integrations ▪ Vetting and assessment of ICT personnel ▪ Analysis and auditing of Core Banking Application procedures and modules
1st May 2018 to 9th December 2019 actb Savings & Loans Limited http://savingsandloans.sl/	Consulting as the Chief Operating Officer <ul style="list-style-type: none"> ▪ Deputy to the CEO ▪ Supervising all Heads of Departments ▪ In charge of the main line of business (Loans and Micro Deposits) ▪ In charge of the going paperless campaign ▪ In charge of the Financial Inclusion drive ▪ In charge of the Core Banking Application and intergration to other services

<p>1st May 2017 to 30th April 2018</p> <p>iDT LABS Limited https://idtlabs.xy</p>	<p>Consulting as the Head of Microfinance Technical Services</p> <p>Assigned Tasks</p> <ul style="list-style-type: none"> ▪ Develop a detailed Strategic Business Growth PLAN for sales, marketing and partnership for the MTS Unit ▪ Participate in implementing the strategic direction and growth for Microfinance Services in West Africa and across Sub Saharan Africa ▪ Identify, build and manage partnerships with a wide variety of partners and other supporting institutions ▪ Take responsibility for achieving an annual sales target ▪ Innovate and suggest new ideas and approaches to expand revenue streams and partnerships ▪ Develop a strong local, regional and global network and keep abreast of pertinent trends, news, and events so that iDT Labs maintains its leadership role in this space ▪ Ensure that revenue projects are met <p>Business Development</p> <ul style="list-style-type: none"> ▪ Identify and track relationship database of potential partners (both financial and non-financial) for MTS, across corporate, international development partners, foundations, multilaterals, investors, incubators, and like-minded associations ▪ Lead team in converting existing partnership opportunities / leads through relationship building, research, proposal preparation, on-ground follow up & partner communication ▪ Create partnership tools, communication documents and proposals to assist in outreach activities for MTS and its initiatives ▪ Lead ideas, new formats and business opportunities for MTS to pursue expansion <p>Execution and Operations</p> <ul style="list-style-type: none"> ▪ Directly manage client projects and relationships ensuring compliance with service levels agreements ▪ Effectively bridge the gap between iDT Lab’s technical team and clients, communicating client requirements, issues, and feature requirements with technical team and delivering on these requests and enhancements
<p>21st November 2013 to Date</p> <p>Hebron Investments Limited http://hebron.ug</p>	<p>Quasi Partner and DIRECTOR at Hebron Investments Ltd (a Civil Works / Construction Company)</p> <ul style="list-style-type: none"> • Support CEO in taking management decisions for the Company • In Charge of Financial reporting and certificate issuing to Corporate clients of Hebron Investments • In charge of Site Engineers, Clerks of Works, and Site Supervisors • Liaising and collaboration with Engineering teams namely Mechanical,

	<p>Electrical & Plumbing, Architects and Civil Engineers</p> <ul style="list-style-type: none"> • Management of all Intellectual property of Hebron Investments Limited • In-charge of the MIS and core applications used in the business
<p>1st January 2011 to 18th November 2013</p> <p>Crystal Clear Software Ltd (CCS) www.loanperformer.com</p>	<p>Software Trainer and Supports Person</p> <ul style="list-style-type: none"> • Training new staff / clients on Loan performer • Online, on-phone and on-site support to CCS clients http://messenger.providesupport.com/messenger/lpf.html • Fresh installations and implementation of Loan Performer for new clients and upgrades for existing clients • Software testing and bug checking and suggesting debugging options / solutions for Loan Performer upgrades / patches • Data importations, conversions and general configurations for SQL and FOXPRO • General Database engines' implementations and installations (SQL and FOXPRO)
<p>1st January 2006 – 31st December 2010</p> <p>Success Microfinance Services Limited (SMS)</p>	<p>Management Information Systems (MIS) Manager</p> <ul style="list-style-type: none"> • Administering 12 SQL2000-Databases for SMS' 12 branches country wide, following up on fixes, updates from the application service providers Craft Silicon (visit www.craftsilicon.com) • Liaison with the procurement department on computer hardware and software requirements for Success Microfinance Services (SMS) • Install and configure Operating systems as well as carry out software repairs on windows and Linux. • Support end-users on windows operating systems as well as other applications like MS office tools. • Manage all SMS's separate LANs and windows networks of all the branches country wide. • Doing a day to day end-user support on Bankers Realm (visit www.craftsilicon.com) across SMS's 12 branches ensuring that this loan tracking system is fully operational and secure at all times • Troubleshoot printers and other computer hardware before recommendation for repairs and / or write-off. • Manage and oversee all computer hard ware maintenance and servicing. • Manage and follow up on backing up and restoring of SMS' databases. • Train every new staff on the bespoke loan tracking software (Bankers Realm) and also give advice on acceptable computer usage to all staff. • I manage Firewalls and Anti-virus installations as well as overall security of SMS' different windows networks and its information technology assets (Intellectual Property).
<p>Oct 2003 to Dec 2005</p>	<p>Management Information Systems (MIS) Supports Officer</p> <ul style="list-style-type: none"> • Liaised with the procurement department on computer hardware and

<p>PRIDE Microfinance Limited (former PRIDE AFRICA)</p>	<p>software procurements for the organization.</p> <ul style="list-style-type: none"> • Was responsible for Operating systems installations and software repairs in windows. • Provided End-User support on the operating systems; Windows 2000 professional, Windows2000-2003server and Windows XP professional. • Provided day to day end-user support on Bankers Realm across the organization of (28 branches) ensuring that this loan tracking system is fully operational • Was responsible for trouble-shooting of printers and other computer hardware and hard ware (Computer Equipment) maintenance and servicing. • Backing up and restoring databases. • Weekly / monthly management reports preparation (Bank of Uganda). Basically exportations in Ms-Excel. • Was responsible for Local Area Networking and its maintenance. • Firewalls and Anti-virus installations and upgrades. • Training new staff on the loan tracking software (Bankers Realm) and general computer usage. • Created staff and clientele database and designed and printed staff Ids and clients' Smart Cards.
<p>2001- Oct' 2003: PRIDE Uganda Limited (former PRIDE AFRICA)</p>	<p>Credit Officer</p> <ul style="list-style-type: none"> • Marketing PRIDE's loan products • Mobilizing, recruiting and training clients. • Responsible for clients' loan appraisals, loan disbursements and monitoring the reimbursements. • Ensured client retention through customer care.
<p>Personal Achievements and Extra curricular activities</p>	<ul style="list-style-type: none"> • Immense interest in Motorcycle touring – Member of Uganda Bikers Association http://www.ugandabikers.org , https://www.facebook.com/ugandabikers • Keen interest in Business, Science and Technology (particularly in Computers / electronics and Automobiles) • Third best freestyle swimmer of the year 2000 at Makerere University Inter-Halls Swimming Gala. Swimmer of the Year 1996 Lake View Hotel – Mbarara). • Swimming team captain Nsibirwa Hall (1998 - 1999): Chairman M.U.I.S.S.A – 1999 – 2000 • Participated a Children's Mock debate on children's rights and responsibilities in the Uganda Constituent Assembly 16th June 1994 • (1998-1999): Organizing Secretary of Nsibirwa Hall Christian Fellowship, Main Christian Union Special Projects Committee and Makerere University Institute of Statistics Students' Association.

Languages	English, Krio, Swahili, A bisschen Deutsch, and Various Ugandan Dialects		
References	http://ug.linkedin.com/in/christophermusoke Mr. Christopher Musoke P. O. Box 4246 Kampala, Uganda Country Representative - Uganda at Genesis Analytics (Pty) Ltd Email: ckmusoke@imul.com TEL. +256 414 235 269 / Mob. +256 772 707 172	Mr. Sam Kibbe Chief Executive Officer Hebron Investments Limited P.O. Box 40053 Kampala, Uganda Email; samkibbe@gmail.com Mob. +256 772 422 359 Mob. +256 702 422 359	Mr. Stephen Malwadde ICT Manager World Vision Uganda P. O. Box 5319 Kampala, Uganda Email: Stephen_malwadde@wvi.org Mob. +256 782 12 44 23 Mob. +256 702 18 37 11